

A photograph of a modern building with a curved, metallic facade, viewed from a low angle against a clear blue sky. Green foliage is visible in the foreground and on the right side.

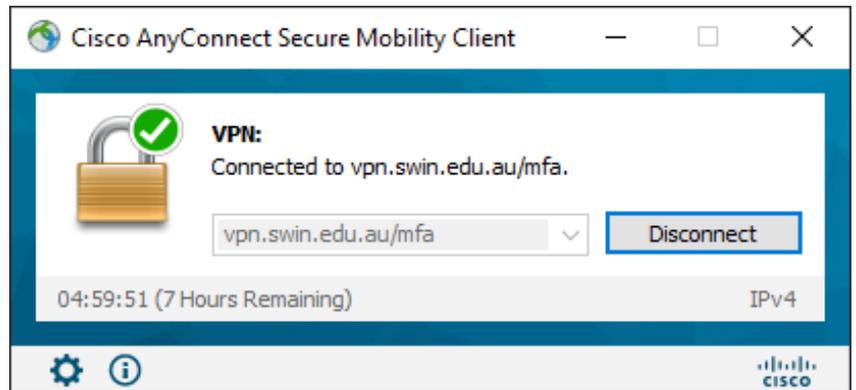
INSTALLING CISCO VPN ON SWINBURNE DEVICES

USER GUIDE

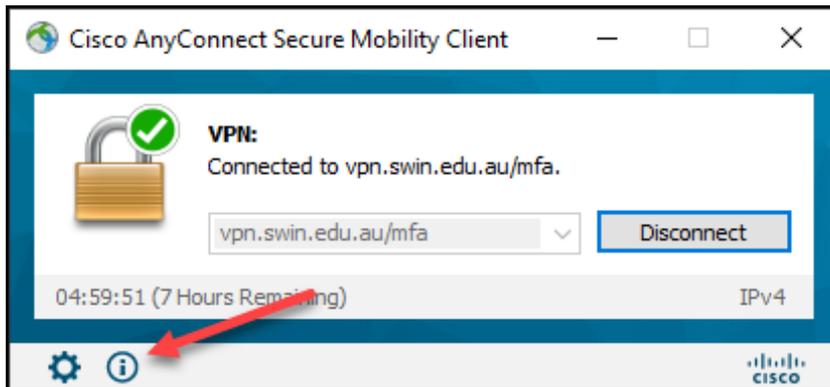
CHECKING THE VERSION OF YOUR CISCO ANYCONNECT CLIENT - FOR SWINBURNE DEVICES

01

Launch **Cisco AnyConnect Secure Mobility Client** from your computer.



02

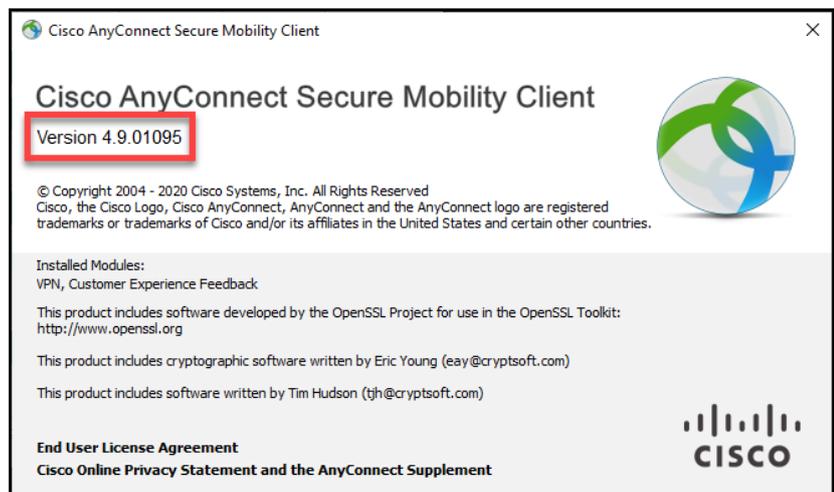


Click the information icon in the bottom left-hand corner.

03

The Cisco version will be shown just below the application name.

For MFA to work, **Cisco AnyConnect Secure Mobility Client** will need to be at a minimum of version 4.6 on Windows and Linux devices, and a minimum version of 4.9 on Mac.



INSTALLING OR UPDATING CISCO ANYCONNECT ON A SWINBURNE DEVICE

01

To update or install the VPN on a Swinburne computer, you will need to be connected to the Swinburne network by one of the methods below;

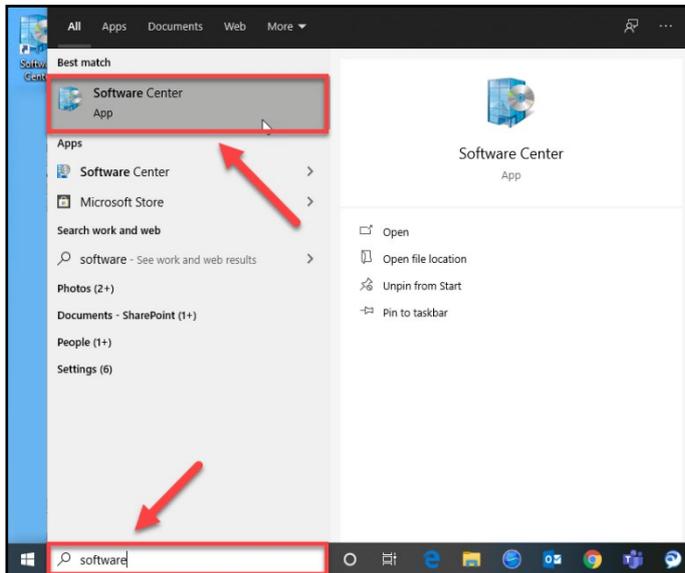
Eduroam (WiFi)

Ethernet (cable)

VPN (this requires a version of **Cisco AnyConnect** to already be present)

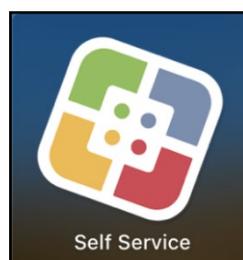
Mac users will be able to install or update the **Cisco AnyConnect Secure Mobility Client** using the **Self Service** application over the internet, without being connected to the VPN.

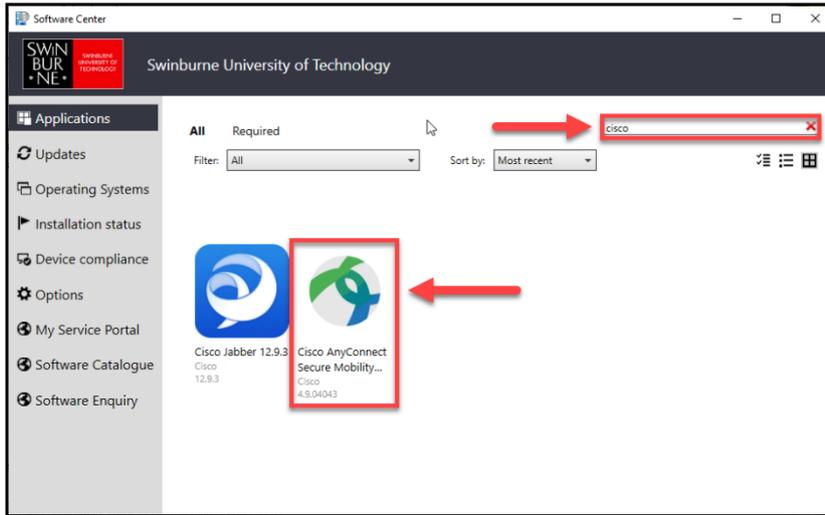
02



Once connected to the Swinburne network, on a Windows computer, you will need to open the **Software Center**.

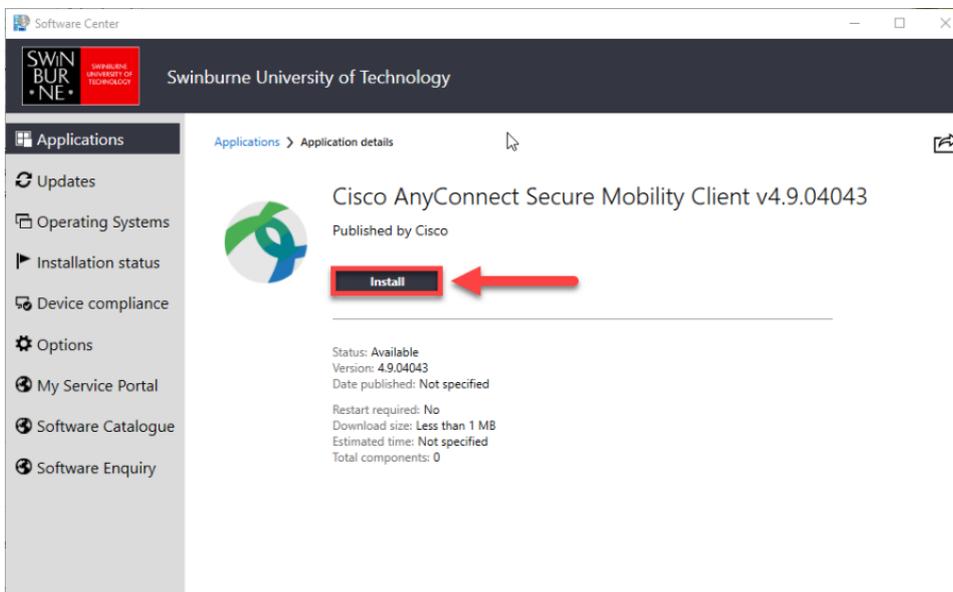
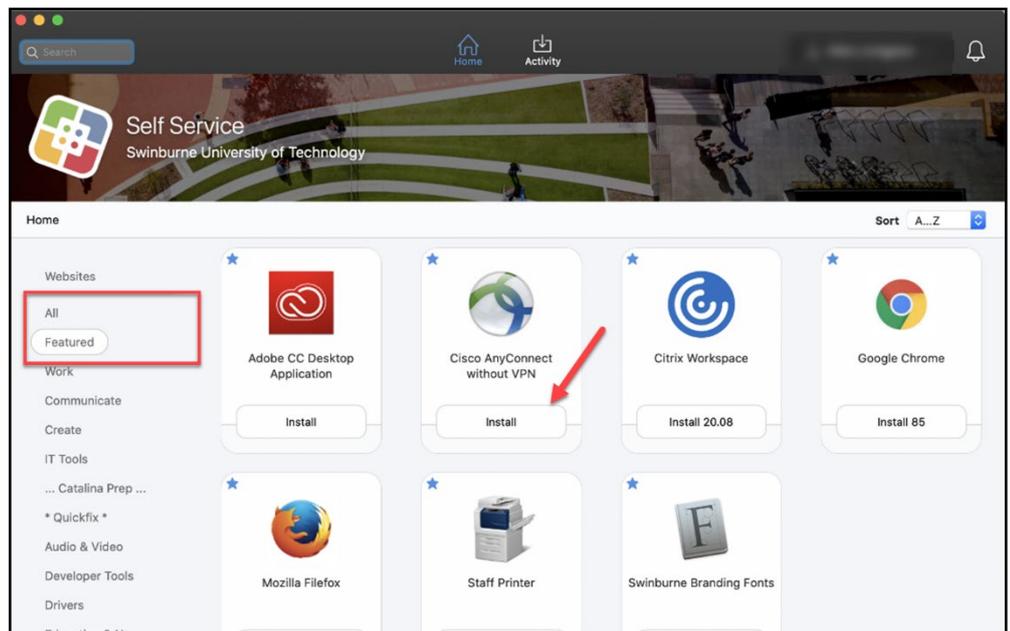
On a Mac, you will need to open the **Self Service** application by opening the **Applications** folder in **Finder**.





In the **Software Center**, search for "**Cisco**", and click on **Cisco AnyConnect Secure Mobility Client**.

In the **Self Service** portal, under "**all**" or "**featured**" search for **Cisco AnyConnect without VPN**.



Click **Install** to install the VPN application.

After a few moments, the **Cisco AnyConnect Secure Mobility Client** will be available on your computer.

If the installation fails, please contact the Service Desk on 9214 5000, option 5.

