



# Business Analysis



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🕒 2 days 📍 Live Online, Face-to-Face, Workplace 💰 \$ 1600

The role of a Business Analyst has changed substantially in recent years. While specialist Business Analysts still have a place, the ability to undertake Business Analysis tasks is now a core skill for most professionals.

This two-day Business Analysis course gives professionals the skills to transform a business and teaches them how to become architects of change at their workplace.

At its heart, you will learn how to define needs and recommend solutions that will achieve change.

You will learn a range of tools and techniques to seek out and define problems and opportunities, assess and analyse them, then work with stakeholders as you create a blueprint for change.

You will also learn to manage solution assessments and validations, plus be able to apply business analysis techniques to identify problems and opportunities within your organisation.

The ability to analyse, solve problems, capitalise on opportunities, define solutions, and create efficiencies can be learnt in this course, and participants will take away tools and frameworks that allow them to be true architects of change in their workplace.



Discover more at [swi.nu/busan](https://swi.nu/busan)

## Course highlights

- Conduct a business needs analysis and elicit stakeholder requirements. This will include the ability to elicit, analyse and specify effective requirements.
- Apply business analysis techniques to identify key problems and potential opportunities in your organisation, including a Value Chain Analysis.
- Process modeling and prototyping, and manage solution assessments and validation.
- Produce requirements documentation.
- Apply Business Process Maturity Modeling.
- Produce user stories.

## Who should attend?

Any professional, of any skill level, who needs to understand the fundamentals of business analysis. Many roles require a certain level of business analysis skills, and this course is perfect for project personnel or subject matter experts who need to increase them.

## Learning objectives

By completing this course, participants will be able to:

- Create efficiencies in and identify improvements for their workplace.
- Be able to define needs and recommend solutions that will achieve change.
- Ensure stakeholder needs are met.
- Receive tools and frameworks to take with them.

## What you can expect

- A workbook to take home or to work that you can reference back to.
- Learn alongside professional peers, and network.
- Pathways to continue your studies with Swinburne Professional.
- The immediate knowledge and confidence to implement your new skills.

## Pre-course work

There are no pre-requirements for this course.

## Dates

**View dates and register** for this course.

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## The Swinburne Edge difference

Swinburne Edge is a division of Swinburne University that exclusively services professionals. We offer professional development to people with existing skills and experience, who are ready to up-skill or formalise their skills for their next career stage. Immerse yourself in a Swinburne Edge short course or qualification to enhance your current knowledge with fast-tracked, practical learning that gets you to your goal faster.

For further information, contact our Continuing Professional Education Advisors on 1800 633 560 or [edge@swinburne.edu.au](mailto:edge@swinburne.edu.au).

"Real life examples made the course easy to understand. The facilitator presented very well and made the Business Analysis concepts easy to understand."

**Nicole**  
Participant,  
Business Analysis Short Course





## Contact us

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