



Critical Thinking and Problem Solving for Local Government



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🕒 1 day 📍 Face-to-face, Live online, Workplace

This one-day course on Critical Thinking and Problem Solving is designed to empower local government professionals with the skills necessary to tackle complex challenges and make informed decisions effectively.

This course offers a deep dive into practical problem-solving frameworks and critical thinking techniques, ensuring participants can navigate intricate issues with clarity and creativity. By embracing principles-based decision-making and innovative analytical approaches, participants will not only enhance their personal competencies but also contribute to their council's strategic goals and uphold public trust in their decision-making processes.

In this program, we'll explore a comprehensive approach to problem-solving that uses both creative and critical thinking and principles-based decision making for effective problem-solving in the local government environment. Your team will learn to apply critical reasoning and creative thinking to generate, evaluate, and recommend options that serve the community and support council strategies.



Discover more at swi.nu/ctps

Course highlights

- integrate the lens of principles-based decision-making in local government operations
- ensure that proposed solutions are effective, uphold local government good governance standards, and promote transparency
- explore a comprehensive problem-solving process
- enhance your team's ability to navigate local governance intricacies with innovative solutions that meet community needs and align with council strategies.

Who should attend?

Local government employees, team leaders and senior leaders, especially those involved in key decision-making for local government operations.

Learning objectives

Through this course participants will develop the skills and knowledge to:

- apply a problem-solving framework to facilitate effective problem-solving and decision-making within teams and departments
- utilise critical thinking to systematically dissect and address routine and complex issues
- apply good governance principles to ensure ethical integrity and public trust in proposed solutions
- utilise innovative problem definition and disaggregation techniques for clearer insight
- apply critical reasoning and creative thinking to generate, evaluate and recommend options that serve the community and support council strategies
- develop actionable strategies for stakeholder engagement.

What you can expect

- a workbook to take home or to work that you can reference back to
- learn alongside professional peers, and network
- pathways to continue your studies with Swinburne Edge
- the immediate knowledge and confidence to implement your new skills.

Pre-course work

There are no pre-requirements for this course.



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The Swinburne Edge Vision

The Swinburne Edge vision is to meet rapidly evolving market needs and enhance capabilities through the development and delivery of industry-leading courses.

For enterprise clients, Swinburne Edge offers workforce advisory services and agile product development.

By cultivating capability development, the Edge facilitates the acquisition of emergent skills essential in today's workforce, leveraging Swinburne expertise.

For further information, contact our Senior Consultants on 1800 633 560 or edge@swinburne.edu.au.





Contact us

-  1800 633 560
-  edge@swinburne.edu.au
-  swinburne.edu.au/swinburne-edge

